

SafeBot – maintenance

Performance list

The annual maintenance consideration includes the following performances:

	Maintenance agreement	Maintenance agreement PLUS	Full-Service Maintenance agreement
Annual maintenance	✓	✓	✓
Telephonic support +49 (0) 0627 – 99 111 66 or service@contecon.de	✓	✓	✓
Expendable parts up to 150,00 € net inclusive	✓	✓	
All required expendable and spare parts			✓
48h response time (upon entry of the malfunction information, +49 (0) 0627 – 99 111 66 or service@contecon.de) (start of the fault repair locally)	✓	✓	✓
Approach flat charge	✓		
All incidental service operation including the travel expenses		✓	✓

Options with an extra charge

24h response time (upon entry of the malfunction information, +49 (0) 0627 – 99 111 66 or service@contecon.de) (start of the fault repair locally)	✓	✓	✓
4 days restoration guarantee	✓	✓	✓